



## Adult & College Group Visit Guidelines

*These guidelines will help ensure a safe and fun trip to the Mint Museum. Please share them with all participants.*

**Guided Tours** Groups visiting for guided tours should arrive 10 minutes early. Upon arrival, the group leader should check-in at the Front Desk to report the total number of visitors, handle payment (if applicable), and meet the docents.

**Self-Guided Tours** The group leader should check-in with the Front Desk to report the total number in the group, handle payment, and pick up gallery maps.

**Groups that arrive more than 15 minutes late cannot be promised their scheduled tours.** If your group anticipates a late arrival to the Museum contact the front desk (704-337-2090) or Tour Coordinator (704-337-2043) as soon as possible.

**Oversized items (18" or larger, including backpacks, bulky coats, large purses, and tote bags) are not allowed in the galleries.** Items may be left in the self-serve coat check area. The Museum is not responsible for lost or stolen items.

**Divide your group into smaller groups** comprised of 10 participants or less.

**Please do not touch or lean on artwork, display cases, platforms, labels, or walls.** Stay 2-3 feet away from works of art and platforms.

**Personal photography is permitted in the galleries, provided that no flash is used.** Some works of art and special exhibitions *cannot* be photographed and are marked accordingly. Please ask a guard if you are unsure.

**Use only pencils for writing or sketching.** Wet materials are not permitted in the galleries. Use clipboards for support, not walls or pedestals. Sketching may be prohibited for special exhibitions; ask the Front Desk staff about current exhibition policy.

**A limited number of wheelchairs are available.** Please inquire at the Front Desk.

**The museum does not have on-site lunch facilities.** However, The Mint Museum Uptown is home to Halcyon, Flavors from the Earth, a restaurant that provides a true seasonal dining

experience and accepts reservations Tuesday-Saturday. Groups that bring their own lunch are welcome to eat at the tables on the Museum Plaza outside of the Uptown location and on the grounds outside of the Randolph location.

**Museum Shops** are located on the ground floor of each museum and are open the same hours as the museum.

**Do you have more questions?**

Contact the Tour Coordinator: 704-337-2043 or [julie.olsonanna@mintmuseum.org](mailto:julie.olsonanna@mintmuseum.org).